

# Honeywell SL42 Firmware Upgrade Guide

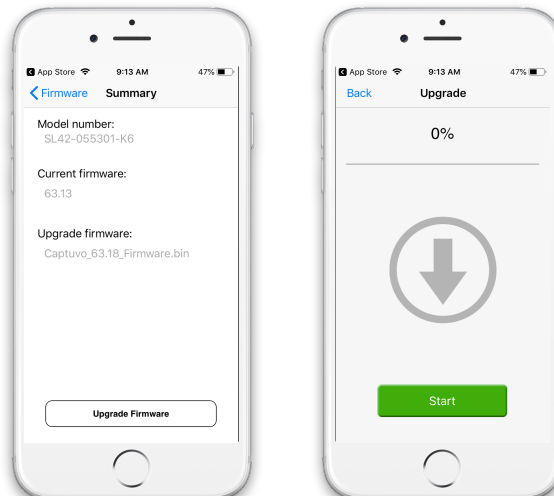
## Honeywell Captuvo Firmware Upgrade Tool

The Captuvo Firmware Upgrade Tool is an app created by Honeywell to ensure compatibility between the Honeywell SL42 and the Apple iPhone. It's important to make sure your SL42 firmware is up to date for the iPhone and SL42 sled to work together. Follow the below instructions to update your firmware when you begin experiencing intermittent disconnections between your iPhone and the SL42 sled.

1. Install your iPhone in the Honeywell Captuvo SL42 sled.
2. Download the Captuvo Firmware Upgrade Tool app by Honeywell from the app store.
3. Swipe through the instructions, and then tap the "Start Upgrade" button on the third page.



4. Tap "Upgrade Available" located under the Firmware section on the Product screen.
5. Choose the topmost firmware.txt option. It will be the highest number available.
6. Tap "Upgrade Firmware" button on the Summary screen.
7. Tap the green "Start" button on the Upgrade screen.



8. Tap “Yes” in the popup asking if you’re sure you want to upgrade your firmware.
9. Tap “Ok” in the popup once the upgrade has successfully completed.
10. You will hear a tri-beep sound to confirm your iPhone is connected to your Honeywell SL42 sled.

Note: after full configuration, we recommend you charge the device overnight prior to using.

### Vēmos Support

The Vēmos team is here to assist you to be as successful as possible. Our chat system is the fastest way to ahold of us. If you’re experiencing issues, please send us a screenshot with as many details as possible so we can expedite the resolution as quickly as possible.

- **Chat:** <http://m.me/vemos.io> -or- [vemos.io](http://vemos.io) and click on the chat icon
- **Call:** 877-388-7872
- **Email:** [info@vemos.io](mailto:info@vemos.io)
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